

UPDATED 6/14/2020

Dear Loyal Customers,

Please note, we are still paying close attention to what our local and state governments are saying and making necessary changes on a regular basis.

**We know it will be a communal effort to battle this virus but here is our commitment to you:**

- **Payment** – Contactless payment is strongly encouraged (credit/debit card). We are set up to have no passing of your card during the transaction and customers will not be touching the pin pad.
- **Check in at the Golf Shop** – We have reopened the golf shop. We'll expedite your check in as much as possible. When checking in, please observe the social distancing practice of 6 feet, we do have indicators on the proshop floor. We will offer hand sanitizer at check in. We'll commit to sanitize and disinfect the check in area on a regular basis throughout the day.
- **Walking /Golf Carts and Golf Course** – It is easier to keep "social distance" if you're walking the golf course, so we are STRONGLY encouraging it. Tee time intervals have been increased to 10 minutes per group to accommodate social distancing. We are limited on carts, but players will have the option to ride alone if they feel uncomfortable riding with someone. We will power wash, disinfect and sanitize each cart and all pull carts in between rounds. We'll be removing the sand/seed bottles from each cart. Ball washers on the tee boxes have been removed from the golf course. Rakes have been removed from bunkers. Golfers can pick up their ball in the bunkers and smooth out a spot and replace the ball. We'll mechanically rake bunkers on a regular basis. Bathrooms in the clubhouse and on the golf course are now open and sanitized frequently.
- **Flagsticks and Holes**- We put a pool noodle in the cup to keep the ball from falling into the bottom of the cup. DO NOT TOUCH THE FLAG!
- **Food & Beverage** – The Shoe Bar & Grill is back to full service. Seating capacity in the restaurant is 50%, so tables are limited. Customers do have the option for outdoor seating.
- **Driving Range** – Range mats now have more spacing. Balls will be dispensed in the golf shop and the ball dispenser and codes will not be in use. Golf balls and buckets will be cleaned between customers. Please leave your range basket on the range tee and don't return it to the ball dispenser area. If you are waiting for a mat, please observe social distance of 6 feet while waiting.
- **Cleaning and Sanitizing** – We will be offering hand sanitizer at each check in station to be used during transactions. Staff will utilize a heightened frequency of disinfecting high touch areas.
- **Staff** - Our employees are committed to using best practices including hand washing, non-contact greeting, social distancing and high levels of personal hygiene.

**What you can do to help yourself and everyone else at the golf course:**

- No high fives or handshakes.
- Keep your distance from others and use “social distancing” of at least 6 feet.
- DO NOT congregate in groups of 10 or more
  
- HOURS OF OPERATION
  - Proshop - 6:00am-7:00pm
  - Restaurant – 6:00am-6:00pm

**Please don't tee it up if your feeling sick. We love the game, but don't put someone else at risk.**

**The health and well being of our customers and employees is our single highest priority.** We'll continue to watch the coronavirus pandemic with the intention of doing what's right for the safety of all of us. We truly appreciate your help and understanding during this very difficult time.

Sincerely,  
Washoe Golf Course